

Questionnaire Feedback – Part 1

Thank you to all the parents who completed the parent questionnaire. We had some lovely feedback on the school and some very interesting comments which we will address in the coming newsletters from now until February half term. These are some of the fantastic comments we received.

“HTS is a great place. Well done! We are proud for our children! We owe you a lot! The team is fantastic and your leadership is truly right. Thank you!”

“YOU ARE ALL AMAZING!”

Holy Trinity School is a fantastic school where my children are thriving, they are happy and love learning new things. Thank you to all the staff.

I think the teachers, governors and HTSA do a fantastic job that is not always recognised. Please keep up the great work.

It is a wonderful school environment and my daughters have both loved her time at HT. She said the other day “If HT had a secondary school Mummy, I would definitely apply there.

My child has been extremely happy throughout their time at Holy Trinity and is treated as an individual. It is an extremely friendly atmosphere and everyone knows everyone else

Class teachers are always available to talk about individual concerns and take on parents’ comments with commitment, this is very much appreciated.

Environment Health and Happiness

From the parent questionnaire comments, we gathered that you want to know more about....

Rewards

Over the last few months we have put in information about rewards the children receive in our newsletter. Many of you are pleased with the rewards the children earn including Golden Book, Postcards and class rewards.

Clarity on Silver Certificates.

Silver Certificates are awarded for a piece of work, homework or an achievement, for example excellent work in PE or non-academic lesson. It is awarded to children who have made additional effort in their work or application to a piece of work or positive attitude to learning. The class teacher or member of staff who recognises the effort will write a ‘Silver Certificate’.

Our full Behaviour Policy is on the website on the ‘Policy’ page which details all our rewards. Our Welcome to Reception or Nursery Booklet and Family Welcome Booklet (for those who

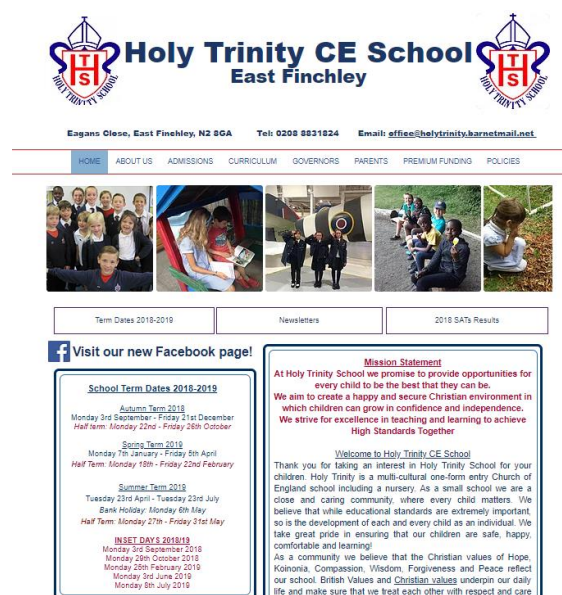
join during year) also include information about Rewards and Sanctions including traffic lights.

Communication and Reminders

As a school, we try our hardest to make sure that we communicate in a way that is useful and gives clear information. We use the messaging and emailing service to help share information quickly. We put our events as far in advance as possible on our newsletter. We send reminder texts usually the day before to ensure people do not forget. Please refer to the newsletter and make a note of any important dates and we will send reminders close to the time.

You have said, we have done...

We have updated our website to make it clearer. The number of tabs have been reduced and the layout is clearer.



We now have a Facebook Page so that we can keep you up to date with events with as much notice as possible. This can be found on the link on our Home page on the website or at <https://www.facebook.com/HolyTrinitySchoolN2>

Please look out for....

- Spring and Summer Term 'calendar' with dates for your diaries
- Year group Termly Newsletter with Curriculum and topic information as well as key dates
- Dates for 'Stay and see' so that you can come in and look at the books and your children's work
- 2019/20 Term and Inset Days on the website (<https://www.holytrinityceschool.org/term-dates>)

Who can my child talk to?

We have a number of ways for the children to talk to someone if they are worried, concerned or just want to share some good news. The first port of call would be the class teacher or teaching assistant in their class. Most classrooms have a 'worry box' or a way of the children communicating with the teacher.

In the playground a teacher and/or teaching assistant are available to talk to the children. We are very lucky at Holy Trinity that all our Mealtime Supervisors (MTS) also are teaching assistants and work in classes. This means that children can talk to familiar people.

If your child/ren would like to talk to someone else, Kerri Wakefield, our invaluable Family Liaison Officer (FLO) is available during the day. Kerri not only deals with any behavioural issues at school she also meets with parents who are experiencing housing or social problems and conducts home visits. She runs our Quite Room club most lunchtimes and also is available to talk during lunchbreaks.

If you would like to talk to someone about your child, please feel free to make an appointment. You can do this by talking to the class teacher during 'soft start' or at the end of the day. Alternatively, please text, call or email the office who will arrange for someone to call you back.

<u>Who?</u>	<u>How?</u>
Class Teacher	<ul style="list-style-type: none">• At drop off or pick up• Text/email/call office for an appointment
Kerrie Wakefield –Family Liaison Officer	<ul style="list-style-type: none">• At drop off or pick up• Text/email/call office for an appointment
Head/Deputy or Senior Teacher	<ul style="list-style-type: none">• At drop off or pick up• Text/email/call office for an appointment
SENCo – Helen Davidson	<ul style="list-style-type: none">• At drop off or pick up• Text/email/call office for an appointment
Chair of Governor	<ul style="list-style-type: none">• governors@holytrinity.barnet.sch.uk

Contact information:

School Text Number: 07786 2011 172

School Phone Number: 020 8883 1824

School email: office@barnetmail.net

Behaviour

If you have any concerns about you child, please immediately speak to a member of the Senior Leadership Team (SLT), who are available in the playground in the morning or call the office to make an appointment to see Mrs Kimani, Mrs West, Mrs Davidson (SENCo) or Kerri. We will be happy to help.

Playtime equipment

We frequently review existing playground equipment and regularly purchase new equipment to supplement playtimes. This includes footballs, basket balls, tennis balls, tennis rackets, hoops and French skipping ropes. We also have a 'craze of the week' which ranges from, bowling, chinks, circus equipment, skipping ropes and hurdles. Netball and basketball nets have been ordered. We are awaiting their arrival.

Please remember

If you feel any points on communication have not been addressed in the newsletter please contact us on the governors email address: governors@holytrinity.barnet.sch.uk We shall continue to feedback on the other points in further newsletters.